

# Privacy Policy

Effective date: September 26, 2019

Northwood Studios (“us”, “we” or “our”) operate SCP: Secret Laboratory game and scpslgame.com websites (the “Service”). This Privacy Policy is based on privacy policy powered by [TermsFeed](#).

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

## Information Collection and Usage

Northwood Studios may collect and process the following information from you:

### Types of collected data

- IP Addresses, User Agents and request address of all HTTP and HTTPS requests. That data is stored for security purposes and kept not longer than 7 days (in case of incident we can retain logs for longer time to allow us investigate them).
- IP Addresses of verified servers. They are added after email request of server owner and displayed publicly on our server list. They are being removed after email request of server owner. The request will result in immediate deletion from our server, but can remain in server backups (we are removing all backups).
- IP Addresses of computer requesting operations like sending password reset tokens are stored and kept not longer than 72 hours in order to rate limit requests, but may remain for longer time in server backups.
- IP addresses of all staff operations (like adding server to the verification list, issuing publisher ban, etc...) and incorrect login attempts to staff panel are being stored in our logs and kept no longer than 5 years (in case of incident we can retain logs for longer time to allow us investigate them).

- Hashes of hardware device information and identifiers (e.g. serial numbers). We keep this information no longer than:
  - a) 72 hours for regular players.
  - b) 30 days if core game files were in any way altered and/or removed.
  - c) Until the global ban is expired for banned users.

Hash of the fingerprint is visible to the game server you are connecting. We don't offer any way for servers to log them or store in any way. But it can be done by server admins or 3rd party server modifications. For more information read the server rules or contact the server owner.

- Information about the running operating system.
- Information about game-related and operating-system-related files and memory.
- Game identifiers (e.g. in-game name, Steam ID, Discord ID etc.).

## Cookies

We store cookies on your device for session purposes (to know who is logged in from your computer) and security purposes (eg. to prevent CSRF attacks). We don't use cookies to track users and we are not using any tracking nor profiling technologies on our Service.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

## Transfer of data

Your information, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you choose to provide information to us, please note that we transfer the data to our servers in different countries and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

## Disclosure of data

We may disclose data described in this policy in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of SCP: Secret Laboratory
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

## Security of data

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your data, we cannot guarantee its absolute security.

## Service Providers

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analysing how our Service is used.

These third parties have access to your data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## Links To Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

## Children's Privacy

Our Service does not address anyone under the age of 16 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 13. If you are a parent or guardian and you are aware that your Children has provided us with data, please contact us. If we become aware that we have collected data from children without verification of parental consent, we take steps to remove that information from our servers.

## Changes To This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## Contact Us

If you have any questions about this Privacy Policy, please contact us: By email: [security@scpslgame.com](mailto:security@scpslgame.com)